

APR. 19. 2007 4:24PM

TOLER SCHAFFER

NO. 266 P. 1

**TOLER SCHAFFER, LLP**  
8500 Bluffstone Cove, Suite A201  
Austin, Texas 78759  
Phone 512-327-5515  
Fax 512-327-5575

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## FACSIMILE COVER SHEET

**DATE:** April 19, 2007

**TO:** Examiner HASSAN, Rashedul  
USPTO GPAU 2109

**FAX NO.:** 571-273-8300

**FROM:** Jeffrey G. Toler  
Reg. No.: 38,342

**RE U.S. App. No.:** 10/753,097 filed January 7, 2004

**Applicant(s):** Philip T. Kortum, et al.

**Atty. Dkt. No.:** 1033-LB1009

**Title:** SYSTEM AND METHOD FOR COLLABORATIVE CALL  
MANAGEMENT

**NO. OF PAGES (including Cover Sheet):** 17

### MESSAGE:

Attached please find:

- ☒ Transmittal Form (1 pg)
- ☒ Fee Transmittal [in duplicate] (2 pgs)
- ☒ Response to Non-Final Office Action (13 pgs)

8500 Bluffstone Cove  
Suite A201  
AUSTIN, TEXAS 78759

Tel: (512) 327-5515  
Fax: (512) 327-5575

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PAGE 1/17 \* RCVD AT 4/19/2007 4:33:50 PM [Eastern Daylight Time] \* SVR:USPTO-EFXXRF-5/3 \* DNIS:2738300 \* CSID:5123275575 \* DURATION (mm-ss):03-30

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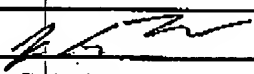
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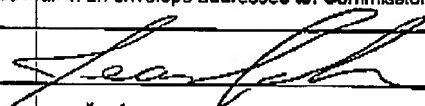
PTO/SB/21 (09-08)

Approved for use through 03/31/2007. OMB 0651-0031  
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<b>TRANSMITTAL FORM</b>  (to be used for all correspondence after initial filing)	Application Number	10/753,097	
	Filing Date	January 7, 2004	
	First Named Inventor	Philip T. Kortum, et al.	
	Art Unit	2109	
	Examiner Name	HASSAN, Rashedul	
Total Number of Pages in This Submission	17	Attorney Docket Number	1033-LB1009

ENCLOSURES (Check all that apply)		
<input checked="" type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
Remarks		
Customer No.: 60533		
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT		
Firm Name	Toler Schaffer, LLP	
Signature		
Printed name	Jeffrey G. Toler	
Date	4-19-2007	Reg. No. 38,342

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I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below:		
Signature		
Typed or printed name	Jeancaux Jordan	Date 4-19-2007

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NO. 266 P. 3

APR 19 2007

PTO/SB/17 (02-07)

Approved for use through 02/28/2007. OMB 0851-0032  
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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Effective on 12/08/2004.  
Fees pursuant to the Consolidated Appropriations Act, 2005 (H.R. 4618).**FEE TRANSMITTAL**  
**For FY 2007**☐ Applicant claims small entity status. See 37 CFR 1.27**TOTAL AMOUNT OF PAYMENT** (\$) 300.00**Complete if Known**

Application Number	10/753,097
Filing Date	January 7, 2004
First Named Inventor	Philip T. Kortum, et al.
Examiner Name	HASSAN, Rashedul
Art Unit	2109
Attorney Docket No.	1033-LB1009

**METHOD OF PAYMENT** (check all that apply)

☐ Check ☐ Credit Card ☐ Money Order ☐ None ☐ Other (please identify): \_\_\_\_\_

☒ Deposit Account Deposit Account Number: 50-2469 Deposit Account Name: Toler Schaffer, LLP

For the above-identified deposit account, the Director is hereby authorized to: (check all that apply)

☒ Charge fee(s) indicated below ☐ Charge fee(s) indicated below, except for the filing fee

☐ Charge any additional fee(s) or underpayments of fee(s) under 37 CFR 1.16 and 1.17 ☒ Credit any overpayments

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**FEE CALCULATION****1. BASIC FILING, SEARCH, AND EXAMINATION FEES**

Application Type	FILING FEES		SEARCH FEES		EXAMINATION FEES		Fees Paid (\$)
	Fee (\$)	Small Entity Fee (\$)	Fee (\$)	Small Entity Fee (\$)	Fee (\$)	Small Entity Fee (\$)	
Utility	300	150	500	250	200	100	
Design	200	100	100	50	130	65	
Plant	200	100	300	150	160	80	
Reissue	300	150	500	250	600	300	
Provisional	200	100	0	0	0	0	

**2. EXCESS CLAIM FEES****Fee Description**

	Fee (\$)	Small Entity Fee (\$)
Each claim over 20 (including Reissues)	50	25
Each independent claim over 3 (including Reissues)	200	100
Multiple dependent claims	360	180
<b>Total Claims</b>		
- 20 or HP = 2 x 50.00 = 100.00		
<b>Indep. Claims</b>		
- 3 or HP = 1 x 200.00 = 200.00		
<b>Multiple Dependent Claims</b>		
Fee (\$)		
Fee Paid (\$)		

HP = highest number of total claims paid for, if greater than 20.

HP = highest number of independent claims paid for, if greater than 3.

**3. APPLICATION SIZE FEE**

If the specification and drawings exceed 100 sheets of paper (excluding electronically filed sequence or computer listings under 37 CFR 1.52(e)), the application size fee due is \$250 (\$125 for small entity) for each additional 50 sheets or fraction thereof. See 35 U.S.C. 41(a)(1)(G) and 37 CFR 1.16(s).

<b>Total Sheets</b>	<b>Extra Sheets</b>	<b>Number of each additional 50 or fraction thereof</b>	<b>Fee (\$)</b>	<b>Fee Paid (\$)</b>
- 100 =	/ 50 =	(round up to a whole number) x		

**4. OTHER FEE(S)**

Non-English Specification, \$130 fee (no small entity discount)

Other (e.g., late filing surcharge):

**Fees Paid (\$)****SUBMITTED BY**

Signature	Registration No. 38,342 (Attorney/Agent)	Telephone 512-327-5515
Name (Print/Type) Jeffrey G. Toler		Date 4-19-2007

This collection of information is required by 37 CFR 1.136. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 30 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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TOLER SCHAFFER

APR 19 2007

Attorney Docket No.: 1033-LB1009

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Philip T. Kortum, et al.

Title: SYSTEM AND METHOD FOR COLLABORATIVE CALL  
MANAGEMENT

App. No.: 10/753,097

Filed: January 7, 2004

Examiner: HASSAN, Rashedul

Group Art Unit: 2109

Customer No.: 60533

Confirmation No.: 2743

Atty. Dkt. No.: 1033-LB1009

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MS: Amendment  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

## RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

In response to the Non-Final Office Action mailed January 25, 2007, please reconsider the above-identified application in light of the following amendments and remarks:

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Jeancaux Jordan  
Signature